# **Business Model Canvas**



# 8 Key partners

- → Who are my key partners and
- → Which resources or activities

### What goes here:

who help you to improve your results, lower your costs, or access

Tip: Quality over quantity - it's important to identify the right partners rather than listing off all your connections.

### 6 Main activities

- necessary to meet my customers'
- streams, distribution channels, or customer relationships?

### What goes here:

A list of the key activities needed to deliver your value proposition.

# **Primary resources**

- → What resources or assets are necessary for my value proposi-
- maintain customer relationships /

### What goes here:

A list of the key resources linked to your value proposition.

## 2 Value proposition

- For which problem are customers seeking a solution?
- → What benefit or added value do Loffer the customer?
- Which customer needs do I aim to fulfill?
- → What combination of products and services do l offer to my target groups?
- → What value proposition am I making?

### What goes here:

Value propositions (in order of priority) that are connected with the appropriate customer segments.

## 3 Customer relationships

- → What kinds of customer relationships do I build and maintain?
- → What do I do to establish. maintain and expand these relationships?

### What goes here:

A description of your different customer relationships.

# Channels

- → Which channels do I use to reach my customers?
- → Which channels work best? Where are the best points of contact?

#### What goes here:

A list of important communication channels connected with customer segments. Note also how and when these channels are relevant for users (Customer Journey).

## **Customer segments**

- → To whom to I offer added value?
- → Who are my most important customers?
- → Am I active in a mass market or in a niche?
- → Do I serve different market segments?

### What goes here:

A list of groups with defined characteristics and usage behavior or customer segments. In the best-case scenario, these can be listed by priority.

# 9 Cost structure

- → What cost structure emerges from my planning?
- → What are the main expenses of my business?

### What goes here:

A list of costs, ideally organized by size.

# 5 Sources of income

- → Which benefits are my customers willing to pay for? And how much?
- → Are there comparable products or services? What are their sources of revenue?
- → How much does each of the individual revenue sources contribute to total revenue?

#### What goes here:

A list of revenue streams that are ideally linked to customer segments or value propositions.



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